Parent Statement for Partner Services

1. Welcome to our Partner Service

Little Monkeys Playschool and Afteschool, 273 Glasnevin Avenue, Dublin 11, is a Partner Service, working together with the Department of Children, Equality, Disability, Integration and Youth, and parents to deliver high quality, affordable, inclusive Early Learning and Care (ELC) and/or School Age Childcare (SAC) services for children. As part of that partnership, this statement outlines some of the important things you can expect from us, a Partner Service.

1.1 About Us

Here are some of the basic things to know about us:

A typical week for us is 8.00 to 6.00 Monday to Friday for 50 weeks per year.

At Little Monkeys Playschool and Afterschool we offer the following services to children and their families:

\checkmark	Sessional pre-school under the ECCE (Free Pre-school)
	Full day Care/part time care for Early Learning & Care (ELC)
✓	Term Time School Age Childcare
√	Out of term School Age Childcare

[Choose all that apply]

2. Early Childhood Care and Education Programme (ECCE), Access and Inclusion Model (AIM) and National Childcare Scheme (NCS).

This Partner Service is in contract to deliver the:

\checkmark	National Childcare Scheme (NCS)
✓	Early Childhood Care and Education (ECCE) programme
	Community Childcare Subvention Scheme Plus (CCSP)

Early Childhood Care and Education Programme (ECCE):

ECCE provides for 15 hours per week of preschool provision over 38 weeks per year before children start primary school at no charge to parents.

Little Monkeys Playschool and Afterschool will support you in registering your child for the ECCE programme in our service if your child meets the eligibility criteria. Further information about ECCE is available here - https://www.gov.ie/en/publication/2459ee-early-childhood-care-and-education-programme-ecce/

Access and Inclusion Model (AIM):

The goal of AIM is to create a more inclusive environment in pre-schools, so all children, regardless of ability, can benefit from quality early learning and care. The model achieves this by providing universal supports to pre-school settings, and targeted supports, which focus on the needs of the individual child, without requiring a diagnosis of disability.

Further information about AIM is available here - https://aim.gov.ie/

Optional:

This service also has an Inclusion Coordinator, Alison Cullen who has a special qualification focused on supporting the inclusion of all children in the service.

National Childcare Scheme (NCS)

NCS provides subsidies to parents to offset the costs of ELC and SAC. There are three types of NCS subsidies which are all available for children up to the age of 15.

This service welcomes children who are entitled to any category of NCS subsidy. Further information about the NCS is available here - https://www.ncs.gov.ie/en/ or contact the NCS Parent Support Centre on 01 906 8530 (Monday to Friday from 9am to 5pm).

Little Monkeys Playschool and Afterschool will support you in applying for support under the NCS for your family.

3. Fees Policies

As a Partner Service, we operate a Fees Policy that is transparent and understandable to all of our parents, the objective of which is to prevent any and all misunderstandings where possible. Please do not hesitate to contact Carol English who will provide additional clarification as required.

3.1	✓	a) Facilities that were in existence in September 2021
		As a Partner Service, we are committed to operating the 'fee freeze' for Programme Year 2022/2023. This means that we will not charge our parents more for the same service than what we were charging in September 2021.
		b) Facilities that have been established since September 2021
		As a Partner Service, we are committed to operating the 'fee freeze' for Programme Year 2022/2023. This means that we will not increase our fees during this year.

- **3.2 Donations** We will not request or accept any donations, voluntary or otherwise from parents/guardians, in respect of the ELC/SAC services being provided.
- **3.3 Deposits** We will not charge any non-refundable deposits to parents/guardians in the respect of their ELC/SAC service where the parent/guardian takes up the service for which the deposit was paid.
- **3.4** In order that you can understand what this fee freeze means for you, we have outlined our fees and associated fees policy below.

This Fees Policy will be published widely.

- a) The fee policy we are going to implement for year 2022/2023 is the same as the fee policy that we had in place on September 30th 2021.
- 3.5.1 Our Fees Policy applicable on September 30th 2021 was as follows:

ECCE Contract Only Fee Policy

Here at Little Monkeys Playschool and Afterschool we offer the ECCE programme to all eligible children. ECCE is free to all eligible children.

Additional information about the ECCE Programme Rules are available here - https://www.gov.ie/en/publication/2459ee-early-childhood-care-and-education-programme-ecce/

SECTION A: ECCE ONLY SERVICES OFFERED

Session Type Name	Session Type	Number of Hours per day	Number of days per week	Number of hours per week	Session Start time	Session Finish Time	ECCE – 3 Free Hours (€)	Full Fee – Non-ECCE Eligible Children (€)
ECCE Preschool sessional	AM	3.00	5.00	15.00	9.30	12.30	Free	€70.00
				0.00				
				0.00				
				0.00				
				0.00				
				0.00				

FEE POLICY TABLE FOR ALL SERVICES EXCLUDING ECCE ONLY

Session Type Name	Age Range	ECCE Available for ECCE eligible children?	Meals Included?	Additional Info	Number of Hrs per day	Number of days per week	of Hrs	Session Start time	Session Finish Time	Fee (less ECCE 3 Free Hrs) (€)	Fee less NCS Universal Subsidy (€)	(€)
Breakfast Club	0-1 Yr ☐ 1-2 Yrs ☐ 2-3 Yrs ☐ 3-6 Yrs ☐ 4-15 Yrs ✓	No	Yes	School age children only	1.00	5.00	5.00	8.00	9.00		€22.50	€25.00
Non-Term time care	0-1 Yr □ 1-2 Yrs □ 2-3 Yrs □ 3-6 Yrs □ 4-15 Yrs ✓	No	Yes		10.00	5.00	50.00	8.00	6.00		€175.00	€200.00
Afterschool	0-1 Yr □ 1-2 Yrs □ 2-3 Yrs □ 3-6 Yrs □ 4-15 Yrs ✓	No	No		4.50	5.00	22.50	1.30	6.00		€108.75	€120.00
Preschool	0-1 Yr □ 1-2 Yrs □ 2-3 Yrs ✓ 3-6 Yrs ✓ 4-15 Yrs □	Yes	No		3.00	5.00	15.00	9.30	12.30	€0.00		€70.00
	0-1 Yr □ 1-2 Yrs □ 2-3 Yrs □ 3-6 Yrs □ 4-15 Yrs □	Choose	Choose				0.00					
	0-1 Yr □ 1-2 Yrs □ 2-3 Yrs □ 3-6 Yrs □ 4-15 Yrs □	Choose	Choose				0.00					
	0-1 Yr □ 1-2 Yrs □ 2-3 Yrs □ 3-6 Yrs □ 4-15 Yrs □	Choose	Choose				0.00					
	0-1 Yr □ 1-2 Yrs □ 2-3 Yrs □ 3-6 Yrs □ 4-15 Yrs □	Choose	Choose				0.00					

^{*}The NCS Universal subsidy provides 50c per hour towards the cost of a registered childcare place for a maximum of 45 hours per week. For a parent that chooses to avail of fewer than 45 hours of childcare, the subsidy will only be payable in respect of these agreed fewer hours.

SECTION B - FEES EXTRAS: DEPOSIT / DISCOUNT / OPTIONAL EXTRAS* / ADDITIONAL SERVICES*

Туре	Description	Additional Details/Conditions
Deposits	Afterschool deposit to Value of one months fees, used as final months payment when agreed 4 weeks notice is given	
Optional Extras	End of year preschool tour €30	
Discount	10% discount given to siblings	
Deposits	ECCE deposit one weeks fee €70	Refunded in full when registered
Choose an item.		
Choose an item.		

Section C - Other Additional Information

Please note that under the rules of the National Childcare Scheme, if the child persistently attends for fewer hours than the number of hours subsidised, the registered hours must be reduced. This will result in a reduction in the subsidy and a consequent increase in the fee charged.

Please also note that, under the rules of the National Childcare Scheme, if the child is absent for four or more weeks this must be reported by the provider and the subsidy will be suspended by the Scheme Administrator. The Scheme Administrator will continue to pay a subsidy for absences beyond four weeks in certain special circumstances (see www.ncs.gov.iefor further details).

Fees are payable on a 50 week basis and all absences and holidays must be paid for. This applies for all children and there is no exception to this policy. There are no refunds for illness, holidays, bank holidays or closure of the service due to unforeseen circumstances.

^{*} These are <u>entirely optional</u> to parents

3.5.2 (a) The changes to our Fees Policy as applicable on September 30th 2021 are as follows:

The following **new Service Types ARE available**:

Session Type Name	Age Range	ECCE Available for ECCE eligible children?	Meals Included?	Additional Info	Number of Hrs per day	Number of days per week	of Hrs	Start	Session Finish Time	Fee (less ECCE 3 Free Hrs) (€)	NCS Universal	Full Fee (€)
	Choose an item.	Choose	Choose				0.00					
	Choose an item.	Choose	Choose				0.00					
	Choose an item.	Choose	Choose				0.00					
	Choose an item.	Choose	Choose				0.00					
	Choose an item.	Choose	Choose				0.00					
	Choose an item.	Choose	Choose				0.00					

3.5.2 (b) The following Service Types are NO LONGER available:

Session Type Name	Age Range	ECCE Available for ECCE eligible children?	Meals Included?	Additional Info	Number of Hrs per day	Number of days per week	of Hrs	Start	Session Finish Time	Fee (less ECCE 3 Free Hrs) (€)	Fee less NCS Universal Subsidy (€)	(€)
	Choose an item.	Choose	Choose				0.00					
	Choose an item.	Choose	Choose				0.00					
	Choose an item.	Choose	Choose				0.00					
	Choose an item.	Choose	Choose				0.00					

4. Quality measures

As a Partner Service, we are committed to delivering quality for children and families. There are number of ways we can show this.

4.1 Our staff have the following qualifications:

Room/Session	Qualification
ECCE sessional	1 QQI Level 8, 4 QQI Level 6, 2 QQI Level 5, 2 LINC Level 6 Special purpose award
Afterschool	1 QQI Level 8, 4 QQI Level 6, 3 QQI Level 5, 2 LINC Level 6 Special purpose award

4.2

✓	We are actively working to implement our Quality Action Plan and we will report on progress at the end of the year